



# ALERT

Emergency Notification System

Franklin  
County



# ALERT Franklin County

## Franklin County's Mass Notification and Warning System

**Warning YOU when it matters most!**



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## What is ALERT Franklin County?

- ALERT Franklin County is a state-of-the-art mass notification and warning system to warn residents about emergencies and other important community news in jurisdictions throughout Franklin County.
- Alert Franklin County is customizable and allows you to choose what kind of community notifications you want to receive, how you want to receive them and the location you want to receive them for.
- Residents can elect to receive emergency notifications about severe weather and disasters as well as location specific information regarding crime alerts, road closures, transportation incidents, utility outages, government closings and other important community news.



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## Why Register for ALERT Franklin County?

- ALERT Franklin County enables officials to provide critical information directly to you as emergencies happen. The alerts provide information on where to go, what to do and how to stay informed if disaster should strike.

## How will I receive notifications from ALERT Franklin County?

- Notifications from ALERT Franklin County can be received via text message, email, cell phone, home phone or work phone. Text message is the fastest way to receive notifications.



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## When will ALERT Franklin County be used?

- Emergency notifications will be issued when there are imminent threats to life, health and safety for residents in Franklin County. Non-emergency notifications will be issued by local government department/agencies having information that may affect the geographic locations you have registered for. You will only receive non-emergency notifications for the topics that you opt-in to.

## Who sends information from ALERT Franklin County?

- Franklin County Emergency Management & Homeland Security and all jurisdictions within Franklin County are authorized to issue alerts. Alerts may go out to everyone with an account and policy makers within Franklin County.



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## What types of notifications will be sent?

- Franklin County Emergency Management & Homeland Security will warn you of severe weather, dam failures, terrorism, major hazardous material incidents, major aircraft accidents, significant civil disturbance, major utility disruptions, damage producing earthquakes and other alerts issued by the agency director.
- Local jurisdictions have the option to notify residents about crime alerts, road closures, transportation incidents, utility outages, government closings, important community news and more.



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## Who can register for ALERT Franklin County?

- Anyone can register for ALERT Franklin County. Whether you live, work, travel through, or have family/friends in Franklin County the service is available to you. However, only addresses within Franklin County will ever receive an alert from the system. Individuals and businesses that have their information available in the white and yellow pages are already included in the system and will receive emergency notifications through landline only.



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## **Do you have to register for ALERT Franklin County if you previously registered for a city notification system?**

- If you previously provided your information to a city notification system, you still need to register in ALERT Franklin County to ensure you receive emergency notifications and to control your locations and notification delivery methods.

## **Will your contact information be shared?**

- No. The information that you provide will be used only for notification purposes. We will not sell or provide your information to any vendor or outside organization.



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## How to Register for ALERT Franklin County

- Visit [www.alertfranklincounty.org](http://www.alertfranklincounty.org), which can also be found on [www.fcemhs.org](http://www.fcemhs.org) or your local jurisdiction's website.
- Create your individual profile.
- Select how you would like to receive notifications (text, email, cell phone, home phone or work phone). Text message is the fastest way to receive messages.
- Elect to receive emergency and disaster warnings from FCEM&HS.
- Choose the jurisdiction you would like to receive notifications from. You may choose more than one area or business (your home, your parents' home, your workplace, your child's school and many others).
- Select the community alerts you would like to receive (crime alerts, road closures, weather alerts and warnings, community events and more).



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## Remember to keep your ALERT Franklin County Profile current!

- The success of ALERT Franklin County is dependent on you! Once you have registered to receive notifications, it is important that you keep your profile current. Be sure to update your profile if there is a change in your phone number or email address.

### Who to contact if you have questions or comments?

- We encourage you to please read the FAQ and Help & Answers in their entirety first. If you still need assistance please contact your local jurisdiction ALERT Franklin County Administrator.



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## Questions?

[www.alertfranklincounty.org](http://www.alertfranklincounty.org)

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