

COLUMBIA GAS OF OHIO

Energy Assistance



WE'RE HERE FOR
YOU



HELP WHEN YOU NEED IT MOST

If you are struggling financially, we want to help you through the process of finding the assistance you need. Financial support is available through a variety of programs. Don't miss out on funds that may be available to you.

HEAP

You may be eligible to receive state and federal assistance to help pay your Columbia Gas bill from the Home Energy Assistance Program (HEAP). HEAP provides one-time payment assistance to your Columbia Gas account. To apply, you can contact your local [Community Action Agency](#) or apply online at development.ohio.gov.

WINTER CRISIS PROGRAM

This program provides assistance once per heating season if you're eligible and disconnected or threatened with disconnection for non-payment. **To be eligible, you must sign up for PIPP Plus or another payment plan.** Applications are accepted November 1 through March 31 each year, and are available through your local [Community Action Agency](#). Learn more at development.ohio.gov.

PERCENTAGE OF INCOME PAYMENT PLAN PLUS (PIPP PLUS)

This payment reduction program allows you to pay just six percent of your monthly household income or a minimum of \$10 for your gas service each month. PIPP Plus enrollment is provided by your local [Community Action Agency](#). Learn more at development.ohio.gov.

COLUMBIA FUEL FUNDS

This fund is used if you have exhausted all other available assistance programs. You could receive up to \$250 per heating season with or without a disconnection notice. Columbia Fuel Fund services are provided by your local [Community Action Agency](#).

FOR MORE INFORMATION

Visit ColumbiaGasOhio.com/AssistancePrograms
Call 1-800-344-4077

HEATSHARE

Administered by the Salvation Army, HeatShare is a fuel fund that combines customer, employee and stakeholder donations with company donations to assist you. Find your local Salvation Army at salvationarmyusa.org.

WARMCHOICE

Income-qualified homeowners and renters may receive a free home energy inspection which includes safety checks on natural gas appliances. Possible energy efficiency services may include attic and wall insulation, air sealing, and repair or replacement of natural gas appliances – **all at no cost**. Learn more by visiting ColumbiaGasOhio.com/Energy-Efficiency.

FINDING AND APPLYING FOR ENERGY ASSISTANCE CAN BE CONFUSING AND EVEN OVERWHELMING.

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NOT ELIGIBLE?

Even if you aren't eligible for these energy assistance programs, you may be eligible for one of our flexible payment plans.

Full details are available online:
ColumbiaGasOhio.com/PaymentPlans



Columbia Gas[®]
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